

To Whom it may concern:

Not long ago, I dreamt of having a professional job in the computer industry. I knew little about computers, although I had one and used it often for Internet browsing and e-mail. I wanted to learn more and eventually change my career. At the time, I was a truck driver and although I made a fairly good living, I wanted to get out of it because I wanted to have a "normal" job, one where I would be at home every night and on weekends. My family was more important, I had a little girl that needed me more than my over-the-road driving job would provide.

I knew that the computer field was a safe bet and would be a secure field and a wise choice, but I didn't know where exactly to start. My driving job held very irregular hours, which made traditional schools and their schedules an impossibility. I also didn't have the money for these types of schools, nor the time to go get a degree. I was already in my mid thirties and time was not on my side.

I needed a program where I could study at my own pace while still working and something that wasn't going to cost me an arm and a leg. I wanted a program that would allow me to attain recognition in the field in the shortest amount of time. I needed a tall order—or so I thought.

Then one day I came across some literature about a program that offered exactly what I needed! It was Lanop. It met all the criteria that I needed. It was self-paced, very cost efficient, and provided all the tools I would need (Labs, study groups, computer-based training, classes and books). They offered various computer training programs from Microsoft to Novell to CompTia certifications and they had a guarantee to boot!

I graduated in August, 2000 with a CNE NW5 (Certified Novell Engineer-NetWare v.5), as well as picked up an MCP (Microsoft Certified Professional) certification as well. These certifications have allowed me to get my foot in the door and on to my new career.

I am no longer driving a truck and gone for periods of time away from my family. I have a professional job as a Help Desk Administrator for a major Institution here in Tampa Bay, where I live. It's in an environment that meshes well with my personal agenda of higher education while on the job. The atmosphere here is professional and there is lots of room for advancement. I am still learning much in this field and some day hope to be a System Administrator or Network Engineer. Thanks to Lanop, my dream had become a reality!

Dear R.